



Clwyd Alyn Housing Association are committed to the continued upkeep and maintenance of our housing stock, and as a result your home is due for a Periodic Electrical Test.



## What is Periodic Electrical Testing?

Electrical Testing is when we send an engineer to your home to ensure the internal electrics are all safe. We need to do this to ensure your safety and to comply with Welsh Government Standards. Once tested your home won't need to be re-tested for 5 years.



## What will happen?

The engineer will check the wiring and fuse board at your home to make sure there are no obvious dangers. They will also check around 30% of your fixtures such as light switches and plug sockets. This will allow them to highlight if there are any problems which require repair and to make sure everything is working as it should.



## What do I need to do?

Once your appointment has been confirmed with you we will need access to your home on the day. The process will take up to 4 hours to complete so we require you to be in your property for this time to allow our engineer to carry out the test.



## What happens after the test?

We are currently working to have all testing certificates available on the resident portal for you to access by 2018. In brief the test has two outcomes Satisfactory or Un-Satisfactory which the engineer will advise you of.

**If your home is Un-Satisfactory** Follow-on works will be required at your home, the works will be categorised based on the safety risks. All High Risk (Category C1) works will be undertaken whilst on site or within a 5 day period if parts are required, some areas may need to be isolated to ensure your electric system will be made safe. Any other unsatisfactory issue category (C2 & C3) will not require an immediate repair instead these works will be noted and placed on an improvement programme and further contact will be made with you.

In most circumstances, we aim to complete additional works within 12 months.



**Please note:** Your home, at the time of test, will be brought to a standard which is safe to use. In the very rare circumstance this cannot be achieved, we will work with you to ensure you, and your family are looked after.

