

Getting help with paying your rent

Housing Benefit

Many residents will be entitled to help towards their rent through Housing Benefit. The amount you qualify for will depend on how much money you have coming in, your rent, and the size and age of your family.

Please remember though that the ultimate responsibility for paying your rent even if it is through Housing Benefit.

To find out how much you may be entitled to please use the calculators on the local authority website. Your Housing Officer will assist you in filling out a claim form if you are having difficulty.

Where your circumstances do change, for instance when you are working and your wages go down, you are unfortunate enough to lose your job, or you have another child, Housing Benefit assistance towards your rent may increase.

If, on the other hand, your wages go up and you do not tell your local authority Housing Benefits section, you may find your Housing Benefit reduces from the date of the wage increase. As a result you may have to pay some money back to the local authority, and find yourself in arrears with us.

Further information is available in the Residents Handbook and Guidance Notes document.