



Cymdeithas Tai

Clwyd Alyn

Housing Association

FACT SHEET MUTUAL EXCHANGE

Mutual Exchange

If you are already a housing association or council tenant then you could consider applying for a mutual exchange. A mutual exchange allows you to swap your home with another tenant of a council or housing association.

HomeSwapper is the largest web based mutual exchange service in the UK with over 70,000 members. The advantages to members include:

- HomeSwapper covers the whole of the UK so tenants can move locally or nationally.
- Any tenant from any registered social landlord can register so you can swap with tenants from any registered social landlord not just Clwyd Alyn.
- Over 70% of members are matched automatically to one or more potential swaps.
- As Clwyd Alyn Housing Association has partnered with HomeSwapper Clwyd Alyn tenants can register their details without charge.

You can search for homes at www.HomeSwapper.co.uk without registering and search results even include maps to help you work out the location of the home you may want to swap to. If you register, HomeSwapper will automatically search every night for potential new swaps that meet your requirements and these can be viewed in your private area of the website at anytime. HomeSwapper will send alerts of potential new swaps by email weekly (if you have email) or text message fortnightly (if you have a mobile phone.)

Please remember you must not exchange properties without first having written permission from both landlords. Clwyd Alyn Housing Association is unlikely to give permission for an exchange to proceed if you or the person you want to exchange with

- Has rent arrears
- Is in breach of the tenancy agreement
- Would be moving to a home that would be unsuitable. For example if the home is too large or too small or has been adapted for a disabled person and you or they do not need the facilities provided.