

Opening Doors – Enhancing Lives



Cymdeithas Tai  
**Clwyd Alyn**  
Housing Association



Cymdeithas Tai  
**Tŷ Glas**  
Housing Society

## Do You Want To Make A Difference To The Services Which We Provide?

We are looking for new resident volunteers to help us improve the services we provide our residents.

We have lots of opportunities for residents to get involved and we are particularly keen to recruit to our resident led Service Improvement Committee and our Quality Partners, who inspect the services we provide. We also have a vacancy for a Resident Board Member to join Clwyd Alyn's Board of Management.

**Here is what some of our existing Resident Volunteers think about working with us to improve services:**

"I like how you can commit as much time as you like, from one meeting a year to one a week and the meetings only last a couple of hours. They pay for your taxis and usually provide a buffet lunch. I started volunteering eight years ago to improve the services I received. Now I get great satisfaction knowing I've helped improve services for other residents and future residents".

**Resident Volunteer Amanda Bassett**

"I have been with Clwyd Alyn for over 25 years and a volunteer now for over 8 years and enjoy every minute of it. Being part of so many groups is a rewarding experience and helps to improve services."

**Resident Volunteer Mike Bradshaw**

### What do I do now?

Want to find out more before committing yourself? We will be holding some informal information sessions for residents on the 31 October 2017 and the 28 November 2017 where you will be able to speak to Staff who will be able to answer all your questions about what is involved and whether it's right for you.

Interested? All you need to do is contact **Gareth Hughes-Roberts on 01745 536843** or **Anya Thomas on 01745 536116** as soon as possible.

Clwyd Alyn and Tŷ Glas are part of the Pennaf Housing Group and are charitable Registered Societies



Grŵp Tai  
**PENNAF**  
Housing Group