

What do Service Charges Cover?

Service charges for the majority of our shared owners are for Buildings Insurance. We provide a block buildings insurance policy for Leaseholders and a copy of the details are available on request by contacting the Leasehold and Sales Team.

We also manage some Leasehold schemes for the Elderly and blocks of shared ownership for the over 55's. Where there is a block of flats, we are responsible for maintaining the communal area.

Service charges are collected for the following types of items, but please note services vary within each scheme:

- Lift Maintenance
- Careline Monitoring Service
- Careline Telephone
- Communal Light & Power
- Communal Cleaning
- Communal Window Cleaning
- Communal Gardening
- Door Entry System Maintenance
- Fire Detection System Maintenance
- Fire Fighting Equipment Maintenance
- Lift Installation Maintenance
- TV Aerial System Maintenance
- Day to Day Maintenance
- Lift Insurance

When we propose to make changes to these types of properties, for example new windows, we are required to consult with Leaseholders in the section 20 process.